

## **REBEC LIFETIME WARRANTY FOR AMERICAN DENTAL ASSOCIATION MEMBERS**

REBEC LLC (“REBEC”) warrants its amalgam separators to be free of defects in material and workmanship in original conditions with the following qualifications.

This Warranty is exclusively available to dental office customers based in the United States that are active members in good standing of the American Dental Association and who purchase REBEC amalgam separator systems through the American Dental Association’s endorsed amalgam waste management program with REBEC and HealthFirst (“Customer(s)”).

This Warranty will be invalidated if any of the following conditions are not met:

1. The product will be used under the conditions for which it has been designed.
  - a. The Unit must be installed inline on the vacuum side of a typical dental vacuum system.
  - b. The Unit must be installed in strict accordance with the official REBEC installation instructions.
  - c. The Unit must be installed in proper orientation as defined in the official REBEC installation instructions.
  - d. Pumice used with air-abrasion or prophylaxis use is only approved with REBEC Plus systems. Use with non-Plus systems will invalidate the warranty.
  - e. The Unit must be installed at or near the same elevation as the vacuum pump, with no more than a 5-foot elevation difference unless approved by REBEC in advance.
  - f. There must be no increase in the number of hygienists or dentists on the system after the original installation unless such increases are within the operating capacity of the unit as defined in the official REBEC specification sheets that were in effect at the time of initial installation.
2. The unit will be operated in a manner consistent with the usage instructions in the official REBEC operating instructions.
  - a. Nothing other than normal dental vacuum line effluent shall be discharged through the equipment.
  - b. If different vacuum equipment is installed after initial installation of the REBEC unit, REBEC must be notified prior to this change, especially if the new vacuum equipment will increase vacuum flow.
  - c. The Unit and all fittings and connectors must not be modified or abused in any way.
3. The product must be used in a normal “office” setting completely protected from negative environmental situations.
  - a. The Unit must be kept from freezing.
  - b. The Unit must not be submerged or left in standing water.
  - c. The Unit must be enclosed to protect from weather.
4. The Customer must maintain the equipment as specified in the official REBEC product instructions for that model.
  - a. REBEC must be notified of the initial installation date by completion of a warranty notification card within 2 weeks of original installation to validate warranty.
  - b. The vacuum system must be flushed and cleaned according to vacuum pump manufacturer’s maintenance instructions.
  - c. Vacuum line cleanser should not contain bleach or chlorinated detergents.
  - d. Vacuum line cleanser should not be acidic
  - e. Vacuum lines should be disinfected at least once a week to prevent bacterial growth.
  - f. The collecting container(s) on the REBEC unit must be replaced on each scheduled maintenance date. The scheduled maintenance date will be one year from the date of the initial installation of the amalgam separator and each year following on that date, unless otherwise authorized by REBEC (“Scheduled Maintenance Date”). The replacement collecting container(s) must be installed properly as defined in the official REBEC installation instructions on or before each scheduled maintenance date.
  - g. Spent collecting containers must be returned to a REBEC authorized amalgam sludge processor for recycle and replacement within 2 months of each scheduled maintenance date. In accordance with the REBEC installation instructions for replacement collecting containers, the Customer is responsible for notifying REBEC when the spent collecting container is ready for pick up. This

warranty will be voided if REBEC does not receive the spent collector within 2 months of the scheduled maintenance date.

- h. Hose fitting washers must be inspected and replaced as necessary during scheduled maintenance.

This warranty will be voided if any REBEC products are mishandled, used incorrectly, or used for any purpose other than that for which they were designed and intended by REBEC.

### **Warranty Claims**

If your amalgam separator requires factory service or replacement within the warranty period, contact REBEC immediately. Your REBEC amalgam separator will either be repaired or replaced by REBEC as soon as possible. In the event that REBEC finds it necessary to send your device back to the factory, REBEC will make the necessary repair or replacement at no charge provided the product is delivered prepaid to the proper address. For your safety, REBEC recommends that returns be adequately insured against carrier damage or loss. REBEC will not be responsible for damage or loss by carrier. All claims should describe the specific problem for accurate analysis and evaluation, date of filing the warranty information, product installation date. No product replacement by REBEC is allowed without prior authorization by REBEC.

### **Warranty Period**

All REBEC amalgam separators come with a 100% product replacement warranty for the life of the product against manufacturer defects. Coverage begins on the installation date, provided that REBEC is in receipt of the timely completed and returned installation card.

Note: All repairs must be performed by REBEC or REBEC approved technicians or this warranty will be invalidated.

## **HEALTHFIRST INDEMNIFICATION FOR AMERICAN DENTAL ASSOCIATION MEMBERS**

### **Definitions**

For purposes of this Agreement, the following terms shall have the meanings set forth below. Any term not defined below shall be defined as set forth in the body of the Agreement.

“Customer” is a dental office located in the United States that is an active member in good standing of the American Dental Association and who purchases a REBEC amalgam separator through the American Dental Association’s endorsed amalgam waste management program with REBEC and HealthFirst.

“Warranty Agreement” is the REBEC Lifetime Warranty for American Dental Association Members.

“Scheduled Maintenance Date” will be one year from the date of the initial installation of the amalgam separator and each year following on that date, unless otherwise authorized by REBEC.

“Qualified Unit” is a REBEC amalgam separator purchased by a Customer.

### **General**

If HealthFirst fails to provide a Customer with a replacement REBEC amalgam separator collecting container within 15 days of the Scheduled Maintenance Date and such Customer is fined by a regulatory authority for failing to adequately maintain an amalgam separator in their dental office, HealthFirst will reimburse the Customer for the fine up to an amount of \$500.00 USD per event (“Indemnification”).

To be eligible for the Indemnification, Customer must:

1. Send a copy of the regulatory finding to HealthFirst, along with the proof of purchase of a Qualified Unit; and
2. Demonstrate through maintenance logs and other records that the Qualified Unit has been operated in a manner consistent with the usage instructions in the official REBEC operating instructions and the REBEC Lifetime Warranty for American Dental Association Members conditions.